

## CUSTOMER EXPERIENCE COORDINATOR

Victoria Park is Montreal's leading urban retreat. In a single facility with inspiring design and stunning views of Mount Royal, Victoria Park integrates a world-class Medispa, a full service Spa, private Health Club, nutrition services, rehabilitation therapy and hair studio. Victoria Park was chosen by Elle Magazine as one of the top 5 urban spas in the world.

As a member of our Spa/Medispa First Impressions Call Centre, your duties will include answering incoming calls to Victoria Park standards, scheduling client appointments, directing inquiries, providing information and assisting in administrative duties.

The successful candidate is mature, dedicated, hardworking, has the ability to multitask and is looking for a long-term position with tremendous opportunity for education and growth. The ideal candidate for this exciting opportunity must have at minimum, three years of experience in reception and or office administration as well as fluency in French and English.

Proven sales and customer service skills as well as a background in fitness and nutrition are considered an asset. A passion to look and feel your best is a requirement! The perks of working in this environment are outstanding!

This is a full time position to start immediately. Benefits include, health club membership, discount on wellness services, New associate welcome package, Health and Dental benefits.

Interested candidates should send cover letter and resume to [careers@vicpark.com](mailto:careers@vicpark.com). We appreciate your interest in the position; only successful candidates will be contacted for an interview.